

Manor Farm Caravan and Camping Site – Terms and Conditions

Business owner – Manor Farm (East Runton)

- Upon booking a deposit of £30.00 is required for a serviced pitch and £20.00 for a standard pitch to confirm the booking. This is a non-refundable deposit under all circumstances.
- We will amend a booking and transfer a deposit on one occasion and only in the same year. We are unable to transfer a deposit to another year.
- We strongly recommend our customers take out holiday insurance to cover any cancellations. We do not offer any refunds.
- Cancellations made within a week of arrival are required to be paid in full.
- No amendments to bookings within a week of your arrival.
- Any amendments made to a booking may incur a £5.00 admin fee.
- No refunds once full payment has been made.
- If we are not able to honour your booking for reasons beyond our control we will offer an alternative pitch or dates.
- We are unable to offer any refunds due to inclement weather.
- Balance payments are due one week before arrival.
- Arrival time for serviced pitches is from 1 pm and for standard pitches 11 am.
- We have a maximum of 4 pitches allowed in a group booking.
- We have a maximum of 6 people (no more than 4 adults) in any one tent/caravan/motorhome.
- Lead customers must be at least 18 years of age.
- Barbecues are permitted but must be raised well off the ground with a solid base.

- Fire pits are allowed but must be raised well off the ground, have a solid base, a cover/lid and smokeless type fuel to be burned.
- We do not allow camp fires.
- We do not allow Chinese lanterns.
- Dog owners must keep their dogs on a lead on the campsite fields at all times and must clear up after their dogs immediately. They are responsible for the behaviour of their dogs.
- Dogs must not be taken or walked on Marl Pit Field at any time.
- Cars are parked at owner's risk and no responsibility can be accepted for loss or damage to vehicles on the premises.
- You are solely responsible for all your belongings/equipment and making sure they are secure.
- Any electrical equipment you bring and use on site, must be in full working order and safe to use.
- Supervision of all children is the responsibility of the parents/guardians. The owners regret that they cannot be held responsible for your children, their behaviour or any accidents that occur during your stay.
- The owner reserves the right to refuse any booking without explanation.
- The owner reserves the right to ask a customer to leave if displaying unreasonable behaviour and causing disturbance to other campers.