

Privacy policy

The information we collect and reasons why:

In certain places on the web site you may be asked to provide us with personal information about yourself (your e-mail address, name etc.). This allows us to provide a number of functions from replying to any e-mail's you may send, to allowing you to personalise your visit to Manor Farm.

By giving us such details we aim to provide you with a better service, giving you the information you want to see and contacting you if you would like to know when new information is added to the site. Manor Farm will act in accordance with current legislation and aim to meet current Internet best practice.

We also (anonymously) monitor visitors to the site so that amongst other things we can see which sections are being viewed, how long for and where the visitors came from all of which is invaluable information for us in terms of developing the site and monitoring our performance.

We may disclose personal information if required to do so by law or in the good-faith belief that such action is necessary to comply with legal processes, we do not share personally identifiable information with third parties without your consent except:

As required by applicable law or pursuant to a court or similar order.

As deemed necessary, in our discretion, to protect the legal rights or the property of Manor Farm, a registered user or third party, or to prevent personal injury.

Where is my data stored?

Under the Manor Farm Privacy Policy, the data that we collect from you will be stored in a location within the EU.

All information you provide to us is stored on our secure servers or those of our third party booking agents. Where we have given you (or where you have chosen) a password which enables you to access certain parts of our site, you are responsible for keeping this password confidential. You must not share your password with anyone.

You have the right to request a copy of the personal information that we hold about you with regards to the website. You can also request that any incorrect information about you be updated.

Security Policy

Our Payment Service Provider is Sage Pay – the largest independent payment service provider (PSP) in the UK and Ireland.

All transaction information passed between the website and Sage Pay is encrypted using 128-bit SSL certificates. No cardholder information is ever passed unencrypted. You can be completely assured that nothing you pass to Sage Pay's servers can be examined, used or modified by any third parties attempting to gain access to sensitive information.